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Training Agenda Today

“How To” in VBMS (VA Slide Deck) Logging In

Reviewing the All Claims Queue

Accessing Veteran Information

Using the eFolder to Review Documents

Locating Intent to File Notifications

Reviewing Claim History and Developments

•CAPRI Overview - Access to Electronic Health Records

•Decision Ready Claim (DRC) using VA Direct Upload

Tool •Centralized Mail Portal (CMP)

•Share, Covers, BIRLS, VA applications

•VA Intranet, VA Pulse



Background:

The Paperless Environment

VBMS:

- **Deployed:** to all regional offices in 2013.
- **Focus:** converting existing paper claims into electronic claims folders.
- **Goal:** streamline processing of claims.
- **Allows:** multiple users to access files.



Background:

The Paperless Environment

- BVA uses VACOLS for tracking appeals.**
- VACOLS and VBMS cannot talk to one another.**
- Digital Service is leading the effort to develop and implement Caseflow, which is replacing VACOLS, the primary IT system supporting the Board.**



VBA IT MODIFICATIONS

- **Changes to VBMS modules will extend tracking and reporting of claims status beyond compensation claims to ensure that all required elements can be tracked for all claims.**
- **Modifications to core functions will allow for consolidation of reporting data and improved accuracy.**



Definitions Understanding terms:

- **Veteran's eFolder:** the electronic equivalent to the VA paper claims folder.
- **VBMS:** gives you access to the veteran's e-folder.
- **Remote Access:** the ability to get access to a computer or network remotely.
- **CAG – Citrix Access Gateway:** log on to the CAG to gain remote access to VA applications.



Definitions

- **E-Benefits:** Web portal that provides resources to veterans, service members and their families.
- **SEP - Stakeholders Enterprise Portal:** A secure entry portal for VA partner organizations and external stakeholders to access web-based systems to assist veterans, reservists and their dependents.
- **Virtual VA:** VA's first move towards paperless environment. Access Virtual VA documents through VBMS – Documents available under the “**Legacy Content Manager Tab**”. VA is in the process of retiring Virtual VA.



The Value of Electronic Access

What does having remote access mean to your VA practice:

- Saves valuable time in accessing client VA records.**
- Confirm documents you have submitted have been uploaded into the veteran's eFolder.**
- You can see what claims VA shows pending and status of each claim.**



The Value of Electronic Access Continued

- **Access C&P exams.**
- **Review claims file documents – the eFolder in real time.**
- **Access to Rating Code Sheets.**
- **Searchable access to veteran's records.**



The Irritations of Electronic Access

- **System times you out with inactivity.**
- **Veteran's records may not be available.**



Getting Remote Access

VBA Letter 20-16-08 (9-22-18):

SUBJ: Internal VBA Systems Access for Claimant and Appellant Representatives

Purpose: To provide procedures to grant access to VA information systems to accredited claimant and appellant representatives.

Note: Must be accredited VSO or claims agent and have POA to represent



Getting Remote Access

Regional Benefit Office POC for Attorney/Agent Representatives

<http://www.benefits.va.gov/COMPENSATION/cma-poc.asp>

- **E-mail your request for access to Change Mgmt Agent-Point of Contact at the regional benefit office of jurisdiction.**
- **Include in your request: print capability and cut and paste capability.**



LOG INTO VMBS

A User ID is associated with a specific sensitivity level which corresponds to the sensitivity level of each Veteran's record.

- End-users are required to log into VBMS every 90 days.
- On the Log in screen for VBMS, input login credentials and select the Submit button. Reminder: VBMS logs out after 60 minutes of inactivity.

The screenshot shows the login interface for the Common Security Services. At the top, there is a blue header with the "Common Security Services" logo and an American flag. Below the header, the page is titled "Log in". There are two main login options: "Login with PIV" and "Login with Active Directory". The "Login with PIV" section has a "Station ID" field and a "PIV Login" button. The "Login with Active Directory" section has "Station ID", "User ID", and "Password" fields, all marked with red borders, and a "Login" button. At the bottom, there are three buttons: "Home", "User Registration", and "Help". Below these buttons, there are links for "Common Enterprise Platform Home", "New user registration and security related information", and "Password Change/Reset information". The footer contains links for "About VBA", "Contact The VBA", "Privacy Act and Consent Notice", and "Disclaimer".



All Claims Queue: Landing Page

Upon logging into VBMS, end-users will land on the All Claims Queue page. This screen displays Veteran name, file number, claim status, and rating review status, etc.

The screenshot shows the VBMS (Veterans Benefits Management System) interface. At the top, there's a navigation bar with "All Claims" and "My Claims" tabs, and a "My History" dropdown. Below this is a search bar and buttons for "Open Profile", "Open eFolder", and "More Search Options". The main content area is titled "All Claims Queue (1495)" and shows a table of claim entries. The table has columns for Claim Station, Veteran Name, Claim Status, Rating Review Status, Claim Status Code, New Document, Last Changed Date, EP Code, Pending Upload Indicator, Veteran Local Station, and Date Claim. The first few rows show claims with statuses like "Closed", "Ready to Work", and "Closed". A sidebar on the left allows for filtering by various criteria like Claim Label, Rating Review Status, Claim Station, etc. At the bottom, there's a pagination control showing "Show 100 entries" and "Skip to page: 1".

Claim Station	Veteran Name	Claim Status	Rating Review Status	Claim Status Code	New Document	Last Changed Date	EP Code	Pending Upload Indicator	Veteran Local Station	Date Claim
349	[Redacted]	Closed	N/A	CLR	[Icon]	06/29/2017	170 - Notice of Disagreement		349	08/...
306	[Redacted]	Closed	N/A	CLR	[Icon]	02/22/2018	020 - Claim for Increase		306	12/...
339	[Redacted]	Ready to Work	N/A	RW	[Icon]	12/27/2017	070 - Remand (070)		339	02/...
339	[Redacted]	Closed	N/A	CLR	[Icon]	07/19/2017	820 - 882 Employability Letter Not Sent		339	07/...

A POA can only view veterans assigned to that accredited representative and location in the Station of Jurisdiction.



All Claims Queue: Customization

End-users can customize the All Claims Queue to suit their needs. The Show/Hide columns features allows end-users to show or hide columns in the All Claims Queue.

The screenshot displays the "All Claims Queue" interface. At the top, there are buttons for "My Profile", "Open eFolder", and "More Search Options". Below these is a status bar showing "Tue Feb 21 2017 02:20:52PM EST, Version 12.1-20170217-1252, ID 800073647". A dropdown menu labeled "--Select Action--" is visible. A "Show/Hide Columns" button is highlighted with a white box. Below the button is a table with columns: Claim Status Code, Pending Tracked Items, Rating Review Status, File Number, POA Name, Zip Code, New Document, and Date of Claim. A callout box for "Date of Claim" shows a date selector with options: 04/30/2015, 06/03/2016, and 05/19/2015. On the right, a "Show/Hide Columns" panel lists various columns with checkboxes: New Document (checked), Date of Claim (checked), Claim Status (checked), Claim Status Code (checked), Pending Tracked Items (checked), Document Expiration (unchecked), Rating Review Status (checked), Veteran Date of Birth (unchecked), and File Number (checked).

Claim Status Code	Pending Tracked Items	Rating Review Status	File Number	POA Name	Zip Code	<input checked="" type="checkbox"/> New Document	<input checked="" type="checkbox"/> Date of Claim
PEND	0	N/A	933412296	AMERICAN LEGION	42143		

Not all columns are sortable. End-users can perform an ascending or descending sort of the documents by selecting any column



Filtering Claims in the All Claims Work Queue

Narrow Results

Veteran Station 317

▶ Keyword

▶ Power of Attorney

▶ Claim Station

▶ Veteran's Local Station

▶ Veteran Zip Code

▶ Veteran First Name

▶ Veteran Last Name

POAs can set a default filter to run each time the POA All Claims Work Queue is logged into
Existing filters can now be edited and saved

Manage VSO Saved Named Filters

Default has been changed.

Filter Name	Default	Actions
Veteran Station 317	<input checked="" type="checkbox"/>	<input type="button" value="Edit"/> <input type="button" value="Delete"/>



Viewing Claims in the All Claims Work Queue

The “Veteran’s Local Station” filter and column lets POAs view claims by the Veteran’s station as assigned by mailing address

All Claims Queue (116)

Showing 1 to 10 of 116 entries

<input type="checkbox"/>	<input type="checkbox"/>	Veteran's Local Station	Claim Station	Claim Status	Claim Status Code	Date of Claim	Document Expiration	EP Code - Claim Label	File Number	Last Changed Date
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	325	Open						08/25/2017
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	349	Open						08/24/2017
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	318	Open	PEND	05/01/2017		117 - Initial Live Comp < 8 issues	697870006	08/24/2017
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	338	Open	PEND	02/05/2017		021 - New	032892262	08/23/2017

This Work Queue is filtered to display all Veteran claims a POA is authorized to view with a 319 Local Station regardless of where they are being worked



Sorting Claims in All Work Queue

POA's can Sort by Veteran Last Name

Sort any column

Save default column sorting preferences

Save a default number of viewable entries per page

VSO Work Queue (784) - Select Action -

Success
Your preferences have been saved

Showing 1 to 10 of 784 entries [Show/Hide Columns](#) [Save Preferences](#)

<input type="checkbox"/>	<input type="checkbox"/>	Veteran's Local Station	Claim Station	Veteran Name	EP Code - Claim Label	Claim Status	Claim Status Code	Date of Claim	Document Expiration	Last Changed Date	New Document	File Number
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	499	VETERAN, JOHN	021 - Claim for Increase	Open	PEND	04/27/2017		08/14/2017		897870006
<input checked="" type="checkbox"/>	<input type="checkbox"/>	319	499	VETERAN, JOHN	130 - C100: Year Review	Open	PEND	04/26/2017		08/14/2017		897870006
				VETERAN, JOHN	117 - JOHN							



Filtering: All Claims Queue

The eFolder is the electronic version of a Veteran's claims folder

File Edit View Favorites Tools Help

VBMS All Claims My Claims My History

Open Profile Open eFolder More Search Options

Tue Mar 06 2018 10:30:43AM CST, Version 14.0-20180110-0916, ID

Narrow Results Clear

All Cases

- Claim Station
- Veteran Local Station
- EP Codes
- New Documents
- Claim Status
- Claim Date Range
- Deferrals
- Veteran Zip Codes
- Veteran First Name
- Veteran Last Name

Alvarado

All Claims Queue (1)

Showing 1 to 1 of 1 entries

	Claim Station	Veteran Name	Claim Status	Rating Review Status	Claim Status Code	New Document	Last Changed Date	EP Code - Claim Label	Suspense Reason	Suspense Date
<input type="checkbox"/>	339		Rating Decision Complete	Expired	RDC		02/21/2018	170 - Form 9	Pending Authorization	02/26/2018

Show 100 entries Skip to page: 1 Go First Previous 1 Next Last



VBMS Veteran Search Functionality

The search box above the All Claims Queue provides three options: Open Profile
Open eFolder
More Search Options



Selecting Open Profile navigates end-users to the Veteran Profile screen. The Veteran profile page provides veteran details and access to all claims – open and closed.

Selecting Open eFolder navigates end-users to the Veteran's eFolder. The eFolder is the electronic equivalent of the paper claim folder and contains all viewable documents pertaining to a Veteran/Claimant.



Navigating the eFolder: Landing page

The eFolder is the electronic version of a Veteran's claims folder

The eFolder view displays all available documents associated to a Veteran

The eFolder view can be customized to fit the need of each user

A screenshot of the eFolder landing page interface. The page is divided into several sections: a top navigation bar with "Veteran", "Claims", "Documents", "Rated Issues", and "Notes" tabs; a left sidebar with "Narrow Results" and "Document Views" (including "All (11)", "Active Evidence (11)", "Veteran Level (0)", "No Evidentiary Value (0)", "Archive Bin (0)", and "Hide Duplicates (0)"); a main "Documents" area with a table of "Veteran Documents - Showing 1-10 of 11 documents"; and a right sidebar with "Veteran Summary" information. The table has columns for checkboxes, "New Mail", "Bookmarks", "Receipt Date", "Document Type", "Subject", "System Source", "Source Comment", "Uploading User Role", "POA Organization", and "Tools". Two rows are visible, both for "Exam Request" documents. The "Veteran Summary" includes fields for SSN, EDIPI, Gender, Birth Date, Death Date, POA, and SC.

File #: [REDACTED] Veteran Claims Documents Rated Issues Notes

Narrow Results Clear Collapse

Document Views

- All (11)
- Active Evidence (11)
- Veteran Level (0)
- No Evidentiary Value (0)
- Archive Bin (0)
- Hide Duplicates (0)

Keyword

Claims

Documents Actions

Virtual VA Documents eFolder Documents

Veteran Documents - Showing 1-10 of 11 documents Last Opened Show/Hide Columns Save Preferences

<input type="checkbox"/>	New Mail	Bookmarks	Receipt Date	Document Type	Subject	System Source	Source Comment	Uploading User Role	POA Organization	Tools
<input type="checkbox"/>			11/04/2016	Exam Request	Clarification Response	vbms-ui		vbms-ui		
<input type="checkbox"/>			11/03/2016	Exam Request	Exam Request	vbms-ui		vbms-ui		

Veteran Summary

SSN: [REDACTED]

EDIPI: Unavailable

Gender: Male

Birth Date: 01/01/1960

Death Date:

POA: POA National Organization - AMERICAN LEGION

SC:



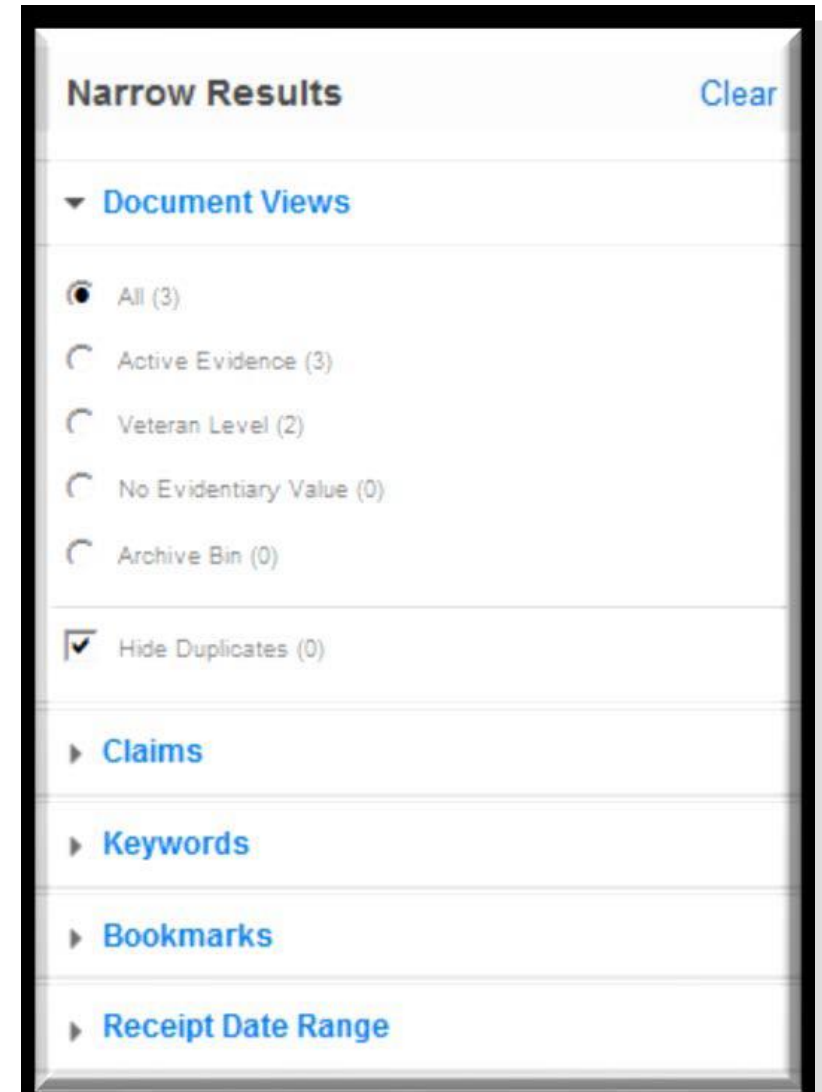
Navigating the eFolder: Narrow Results

The left side of the eFolder, the Narrow Results panel, enables document filtering.

Filtering options are available for Document Views, Claims, Keywords, Bookmarks, EP Code and Receipt Date Range.

In the Document Views section, end-users can select All, Active Evidence, Veteran Level, No Evidentiary Value or Archive Bin.

End-users are also given the option to Hide Duplicates.





Navigating the eFolder: New Mail Indicator

The New Mail column indicates if new documents added to the Veterans eFolder

A checkmark indicates the document was “reviewed by me”

Veteran Documents - VBMS - VBMS - Internet Explorer
 https://www.vbms.vba.va.gov/vbmsp2/eFolder
 File Edit View Favorites Tools Help
 VBMS All Claims My Claims My History KENNETH CARPENTER

Open Profile Open eFolder More Search Options
 Tue Mar 06 2018 11:19:21AM CST, Version 14.0-20180110-0916, ID 36815541

Thomas C Long File #: 25415455 Veteran Claims Documents Rated Issues Notes

Narrow Results Clear Collapse
 All (470)
 Active Evidence (470)
 Veteran Level (194)
 No Evidentiary Value (0)
 Archive Bin (0)
 Hide Duplicates (0)

Keyword Associated Claims Bookmarks System Sources Receipt Date Range Storage Date Range EP Code File Types Filter

Documents Actions
 Legacy Content Manager Documents eFolder Documents
 Veteran Documents - Showing 1-100 of 470 documents Last Opened Show/Hide Columns Save Preferences

<input type="checkbox"/>	New Mail	Bookmarks	Receipt Date	Document Type	Subject	Document Title	System Source	Source Comm
<input type="checkbox"/>	<input checked="" type="checkbox"/>		02/15/2018	Correspondence	RAMP Notice Letter	2018-02-15_19.44.19.492_BFI.RAMP_20180215192931248_RAMP-FOL-VET02-021801608.pdf	VVA	RAM Notifi Lett
<input type="checkbox"/>	<input checked="" type="checkbox"/>		01/02/2018	Correspondence	RAMP Notice Letter	2017-12-29_22.08.24.293_BFI.RAMP_20171229215801492_RAMP-VET02-011802612.pdf	VVA	RAM Notifi Lett
<input type="checkbox"/>	<input checked="" type="checkbox"/>		11/17/2017	Notification Letter (e.g. VA 20-8993, VA 21-0290, PCGL)	Tax Abatement Letter	2017-11-19_22.41.44.828_BFI.TAL_20171117153642073_VVA_CAP_C580V07_171105735.pdf	VVA	Tax Abal - C
<input type="checkbox"/>	<input checked="" type="checkbox"/>		06/28/2017	Deferred Rating (e.g. VA Form 21-6789)	appeal defer	long.pdf	VBMS-UI	

Items per page: 100 Skip to page: 1 Go First Previous 1 2 3 Next Last



Navigating the eFolder: Viewing Bookmarks

Bookmarks can help end-users identify the contents of a document.

Documents may have any or all of the six predefined bookmarks: Medical

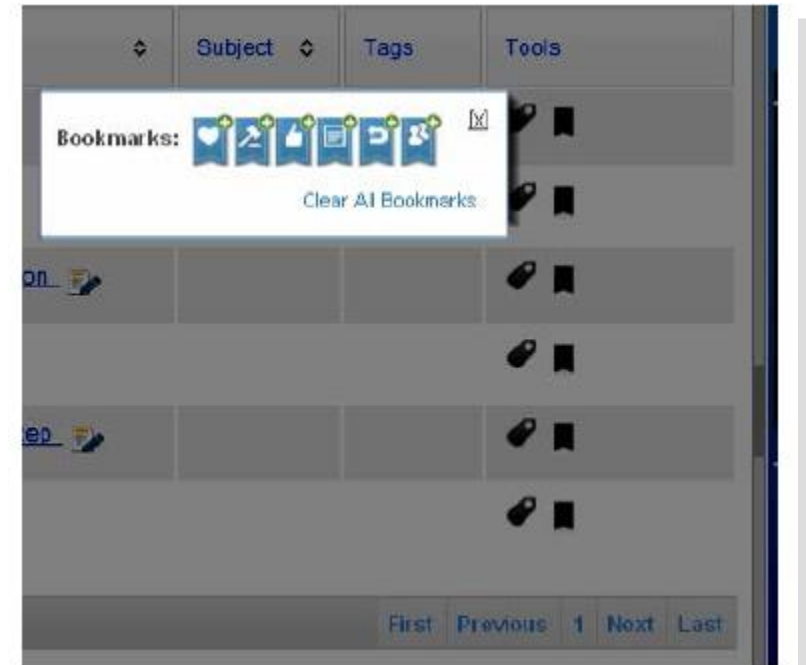
Appeals

Peer Review

Working Notes

Deferral

Dependency



A single document may have multiple bookmarks.

To view bookmark notes or text, hover the cursor over the Bookmarks column.



Navigating the eFolder: Accessing Documents

Within the eFolder, end-users can select the hyperlink in the Document Type column to open a Read-Only version of the document.

Only version of the document.

End-users can download documents from the eFolder by selecting the arrow under the Tools

The image shows a screenshot of the eFolder interface. The main window displays a list of documents under the heading "Veteran Documents - Showing 1-4 of 4 documents". The columns include: , New Mail, Bookmarks, Receipt Date, Document Type, Subject, System Source, Source Comment, Uploading User Role, POA Organization, and Tools. The first document is titled "Rating Decision - Codesheet" with a receipt date of 02/21/2017. A tooltip is visible over the "Document Type" column for this document, showing a link to "Rating Decision - Codesheet" and a download icon. The Tools column for this document has a download arrow icon.

An inset window shows a larger view of the document list, titled "Veteran Documents - Showing 1-10 of 16 documents". It displays three documents:

<input type="checkbox"/>	New Mail	Bookmarks	Receipt Date	Document Type	Subject	System Source	Source Comment	Uploading User Role	POA Organization	Tools
<input type="checkbox"/>			02/07/2017	VA 21-686c Declaration of Status of Dependents		eBenefits		eBenefits		
<input type="checkbox"/>			02/07/2017	VA 21-674 Report of School Attendance		eBenefits		eBenefits		
<input type="checkbox"/>			01/09/2017	Correspondence		eBenefits		eBenefits		



Navigating the eFolder: Virtual VA Documents is Located Under the Legacy Content Manager Tab

The Virtual VA button displays claim related documents such as debts related documentations, some examination results, and Intent to File letters to the Veteran which have been uploaded through legacy systems.

Virtual VA Documents should be checked as many of these documents may not display in the eFolder.

The screenshot shows the Legacy Content Manager interface. At the top, there are dropdown menus for "Veteran" and "Claims". Below them is an "Actions" dropdown. The main area has two tabs: "Virtual VA Documents" (highlighted) and "eFolder Documents". Below the tabs are buttons for "Last Opened", "Show/Hide Columns", and "Save Preferences". A table with the following columns is visible: "Document Type", "Subject", "System Source", "Source Comment", "Uploading User Role", "POA Organization", and "Tools". Two rows of documents are shown:

Document Type	Subject	System Source	Source Comment	Uploading User Role	POA Organization	Tools
Exam Request	Clarification Response	vbms-ui		vbms-ui		
Exam Request	Exam Request	vbms-ui		vbms-ui		



The screenshot shows the Virtual VA Documents table. It has a header with "Virtual VA Documents" and "eFolder Documents" tabs. Below the tabs, it says "Showing 1 to 25 of 32 entries". The table has the following columns: "Receipt Date", "Document Type", "Subject", "Treatment / Condition", "Treatment Start Date", and "Treatment End Date". The "Document Type" column is labeled "VA Documents Table".

Receipt Date	Document Type	Subject	Treatment / Condition	Treatment Start Date	Treatment End Date
	C&P Exam	DBQ PSYCH Mental disorders			
	Rating Decision - Narrative				
	Notification Letter (e.g. VA 20-8993, VA 21-0220, PC941)	Intent to File			
	Rating Decision - Codesheet				
	DMC - First Demand Letter				
	VA 21-686c Declaration of Status of Dependents				



Navigating the eFolder: Veteran Information

The screenshot shows the eFolder interface with the "Veteran" dropdown menu selected. The main area displays a list of documents under the "eFolder Documents" tab. The "Veteran Summary" panel on the right shows the following information:

Field	Value
SSN:	[REDACTED]
EDIPI:	Unavailable
Gender:	Male
Birth Date:	01/01/1960
Death Date:	
POA:	POA National Organization - AMERICAN LEGION
SC:	

- Veteran information is available in the Veteran dropdown menu. From the eFolder, selecting Veteran in the toolbar allows the end-user to find additional Veteran information, including Profile, Dependents, Military service, and POA
- Intent to File notifications are located here and are not displayed in the eFolder



[Profile](#)

[Dependents](#)

[Military Service](#)

[POA](#)

[Intent To File](#)



Navigating Veteran Information: Intent to File

By default, only active Intent's to File are displayed

To see a complete list of Intent's to File, Select All in the Select a status dropdown menu

Expand the Intent to File item listed to view details

The image shows a sequence of three screenshots from a web application, illustrating how to view details for an Intent to File. The first screenshot shows a search results page with a dropdown menu set to "ACTIVE (0)". The second screenshot shows the same page with the dropdown menu expanded to show options: "ACTIVE (0)", "INCOMPLETE (0)", "EXPIRED (0)", "CLAIM RECEIVED (5)", "DUPLICATE (2)", and "ALL (1)". The third screenshot shows the expanded details for a "CLAIM RECEIVED" status. Large blue arrows indicate the flow from the first screenshot to the second, and then to the third.

Mon Feb 27 2017 10:01:45PM EST .

Veteran Claims Do

Select a status: ACTIVE (0)

Compensation
No Results Found

Pension
No Results Found

Survivor
No Results Found

Mon Feb 27 2017 10:01:45PM EST .

Veteran Claims Do

Select a status: ACTIVE (0)
INCOMPLETE (0)
EXPIRED (0)
CLAIM RECEIVED (5)
DUPLICATE (2)
ALL (1)

Compensation
No Results Found

Pension
No Results Found

Survivor
No Results Found

Benefit Type: COMPENSATION	Received Date: 06/04/2015
Status: CLAIM RECEIVED	Source: EBN
Created Date: 06/04/2015	Status Date: 06/05/2015
Expiration Date: 06/04/2016	Days until Expiration: expired



Accessing Claim Dropdown Screen

From the eFolder, end-users can also access the Claims Drop down screen by selecting the Claims dropdown button.

The claims details screen provides a historical view of all claims filed by or on behalf of the veteran, open and closed.

Expand information related to the claims to view more, such as the number of condition.

The screenshot shows the VA Claims system interface. The top navigation bar includes "Veteran", "Claims", "Documents", "Rated Issues", and "Notes". The "Claims" dropdown is active, showing "Virtual VA Documents" and "eFolder Documents". The "Veteran Summary" panel on the right displays: SSN: [REDACTED], EDIPI: Unavailable, Gender: Male, Birth Date: 01/01/1960. The main table lists claims with columns for Date of Claim, EP Code - Claim Label, Status, Benefit Type, and Payee Code. A detailed view of a claim is shown in the foreground, with a blue arrow pointing from the table row to it.

	Date of Claim	EP Code - Claim Label	Status	Benefit Type	Payee Code
+	12/27/2016	111 - Initial Live Comp/Pension	OPEN	CPL	00 - Veteran
+	10/06/2016	020 - Claim for Increase	OPEN	CPL	00 - Veteran
+	08/09/2016	110 - Initial Live Comp < 8 issues	OPEN	CPL	00 - Veteran

Information shown in the claims view.



Navigating the Claim Dropdown Menu: Claim Detail Screen

The EP Code – Claim Label column displays the claim type and link to the claim detail screen.

Select the EP Code to navigate to the Developments screen to view listed conditions, requested developments, requested evidence, list of scheduled exams, and a list of all permanent notes.

Filter Results: Include Inactive: Show/Hide Columns

	Date of Claim	EP Code - Claim Label	Status	Benefit Type	Payee Code
	12/27/2016	111 - Initial Live Comp/Pension	OPEN	CPL	00 - Veteran
	10/06/2016	020 - Claim for Increase	OPEN	CPL	00 - Veteran
	08/09/2016	110 - Initial Live Comp < 8 issues	OPEN	CPL	00 - Veteran



Progress: None Reported | File #: 933292278 | Veteran Claims

WARNING
Multiple sets of documents are currently Pending Scanning. [List Items](#) [Scanning Status](#) [Manage Evidence](#)

110 - Initial Live Comp < 8 issues

[Go to Work Item](#) | Days Pending: 1024 | Date of Claim: 05/05/2014 | Status: RDC | Suspense Date: 07/16/2015 | App Form: N/A | Team Assigned to: NMBR 2 | Assigned to: yonda *taylor

EXPAND CLAIM DETAILS

Contributions List [Development](#) [Tracked Items](#) [Exams](#) [Claim Notes](#)

- PTSD
- Heart Disease
- unemployability



Navigating the Claim Dropdown Menu: Claim Detail Screen

From the Claims Detail screen, end-users can Expand Claim Details to review specific, real-time data at a glance to determine.

- Where claims originated
- Current Station of Jurisdiction
- What information is needed
- Claim level

The image shows two overlapping screenshots of a web application interface. The top screenshot shows a summary view for claim "111 - Initial Live Comp/Pension". The bottom screenshot shows the same claim with "EXPAND CLAIM DETAILS" open, displaying a grid of detailed information. A large blue arrow points from the summary view to the expanded view.

Summary View (Top Screenshot):

- Page Title: 111 - Initial Live Comp/Pension
- Navigation: [Go to Work Item](#) | Days Pending: 59 | Date of Claim: 12/27/2016 | Status: OPEN | Suspense Date: 01/26/2017 | App Form: N/A | Team Assigned to: N/A | Assigned to: N/A
- Dropdown Menu: Contentions List (selected), Development, Tracked Items
- Additional Info: + PTSD

Expanded View (Bottom Screenshot):

EXPAND CLAIM DETAILS

Benefit Type: CPL	GW Registry Permit: No	POA Code: POA National Organization
Payee Code: 00 - Veteran	Veteran Station: 322 - Montgomery	POA Organization: AMERICAN LEGION
Veteran Claimant: DEBORAH MAYO GZY	Claim Station: 317 - St. Petersburg	POA Dates: -- to --
Claim ID: 600091236	Location ID: 123725	Allow POA Access: Yes
Claim Sources: VBMS	Suspense Reasons: VA/Contract Exam Requested, Awaiting Results	
	Lifecycle Status: Open	

COLLAPSE CLAIM DETAILS

Navigation: Contentions List (selected), Development, Tracked Items, Exams, Claim Notes



Navigating Document, Rated Issues & Notes Dropdown Details

Users can navigate to the eFolder, view Rated Issues, and see Notes from the following dropdown menus:

The screenshot shows a web application interface with a top navigation bar containing "Veteran", "Claims", "Documents", "Rated Issues", and "Notes". Below this is a "Veteran Summary" sidebar on the right with fields for SSN, EDIPI, Gender, Birth Date, Death Date, and POA. The main content area is titled "Documents" and includes tabs for "Virtual VA Documents" and "eFolder Documents". A table lists documents with columns for Document Type, Subject, System Source, Source Comment, Uploading User Role, POA Organization, and Tools. Two rows are visible, both for "Exam Request" documents from 2016.

Document Type	Subject	System Source	Source Comment	Uploading User Role	POA Organization	Tools
Exam Request	Clarification Response	vbms-ui		vbms-ui		
Exam Request	Exam Request	vbms-ui		vbms-ui		

Selecting Document screen provides the Users a list of all the documents contained in the Veteran's eFolder. The user can click on the hyperlinks to view the actual document

Selecting Rated Issues navigates to a detailed list of previously Rated Issues with associated diagnostic codes, contention name, percentage, and the effective date and decision (Svc connected, non Service connected, denied).



How to Get Help and Log Out

Protect Veteran information and keep the VBMS system secure by logging out after each use.

Selecting the USER ID in the top right corner of the screen also provides access to VBMS Online Help.

A screenshot of the VBMS (Veteran Benefits Management System) interface. The top navigation bar includes the "VBMS" logo, "All Claims", and "My Claims" links. On the right side of the top bar, there is a user profile area with a dropdown menu. This menu is open, showing options for "Help" and "Sign Out". A red box highlights the user profile area, and a blue arrow points from a text box below to the "Sign Out" option. The main content area displays "All Claims Queue (32)" with a search bar, "Open Profile", "Open eFolder", and "More Search Options" buttons. Below this is a table with columns for "Veteran Name", "EP Code - Claim Label", "Date of Claim", "Claim Status", "Claim Status Code", "Pending Tracked Items", "Rating Review Status", "File Number", "POA Name", "Zip Code", and "SOJ Number". The table shows "Showing 1 to 10 of 32 entries". On the left side, there are "Narrow Results" filters, including "Power of Attorney" with checkboxes for "American Legion - 074" and "Paralyzed Veterans Of".

Reminder: Sign out at the end of each session via the dropdown menu.



Resources

VBMS Intranet

To Access VBMS Intranet Site – Log into the CAG
Launch Internet Explorer Browser from Apps Folder
Enter url: <https://vbaw.vba.va.gov/VBMS>

A screenshot of the VBMS Intranet website displayed in an Internet Explorer browser window. The browser's address bar shows the URL "https://vbaw.vba.va.gov/VBMS/". The website header includes the United States Department of Veterans Affairs logo and the text "INTRANET DEPARTMENT OF VETERANS AFFAIRS". A search bar is located in the top right corner. Below the header, there is a navigation menu with links for "VA Intranet Home", "About VA", "Organizations", "Locations", and "Employee Resources". The main content area features a "VBMS HOME" section with a blue navigation bar containing links for "Claims Process", "Establishment", "Development", "Rating", "Award", and "Appeal". Below this, there is a large image of a man in a white "AIR FORCE" t-shirt talking on a mobile phone while sitting at a desk with a laptop. To the right of the image, the text reads: "Welcome to the Veterans Benefits Management System (VBMS). VBMS is a web-based, electronic claims processing solution complemented by improved business processes. VBMS will assist in eliminating the claims backlog and serve as the enabling technology for quicker, more accurate, and integrated claims processing in the future. Implementation of VBMS will help VA meet increasing demand while providing more timely and responsive customer service to Veterans and their families." At the bottom of the page, there are three sections: "VBMS IN THE NEWS" with a news icon, "MULTIMEDIA" with a video icon, and "RESOURCES" with a book icon. Each section provides a brief description of the content available.




VBMS Intranet Site

The VBMS Intranet site offers a number of key resources Fact Sheets, Frequently Asked Questions (FAQs), Job Aids, Job Instruction Sheets (JISs) and other outreach materials. The VSO Corner is accessible from the VBMS Intranet and provides POAs with the most current and up-to-date information to ease their transition to the system.

A screenshot of the VBMS Intranet website. The browser window shows the URL "https://vbaw.vba.va.gov/VBMS/Resources_Technical_Information.asp". The page header includes the United States Department of Veterans Affairs logo and the word "INTRANET". A search bar is located in the top right. A navigation menu on the left lists: VBMS Home, Claims Process, Rollout Strategy, Resources, Multimedia, Training, VSO Corner, and Coaches Corner. The main content area is titled "VBMS" and "Resources - Release Information and User Guides". It features a row of buttons for "Fact Sheets and FAQs", "Job Aids", "Job Instruction Sheets (JISs)", "Release Information and User Guides" (highlighted in red), "Toolkits", and "VBMS Connect Newsletters". Below this, the "Release Information and User Guides" section contains a paragraph of text and a list of links: "Click on the links below to access the documents.", "Training Materials", "VBMS Training Presentation - Release 14.1 (New! 03/02/18)", "VBMS Other Highlighted Functionality Document - Release 14.1 (New! 03/02/18)", "Release Information", "VBMS Patch Release 14.0 Release Notes (1/12/18)", "VBMS Major Release 14.0 Release Notes (12/08/17)", "VBMS Major Release 14.0 Tips and Tricks (12/21/17)", and "VBMS Legacy Tips and Tricks (12/08/17)".



 **Compensation Service Intranet**


VA Intranet Home | About VA | Organizations | Find a Facility | Employee Resources | Search

COMPENSATION SERVICE INTRANET HOME PAGE

VBA Intranet	
Compensation Service Intranet Home Page	
Advanced Search - Compensation Service Intranet	
Benefits Assistance Service	
Pension & Fiduciary Service	
Veteran Benefits Management System (VBMS)	
Calendar	
WebLogon	
Compensation Service Login	

- Policy (211)**
 - [Court Related Info Home Page](#)
 - [Court & DAD Cases](#)
 - [Decision Assessment Documents](#)
 - [General Counsel Opinions & DADs](#)
 - [Judicial Conference Calls \(historical\)](#)
 - [FAQs](#)
- Procedures (212)**
 - [Procedures Home Page](#)
 - [Duty to Assist / VCAA](#)
 - [Joint Service Records Research Ctr](#)
 - [Manual Rewrite](#)
 - [Pension Management Centers](#)
 - [Pre-discharge Claims Processing](#)
 - [Special Military Retirement Benefits](#)
 - [Transf. Initiative & Pilot \(TIP\) Sheets](#)
 - [PIES/DPRIS](#)
 - [Integrated Disability Eval. System](#)
 - [Decision Ready Claims for VSOs](#)
- Training and Contract Management (213)**
 - [Training Home Page](#)
 - [Contract Management Home Page](#)
 - [Skills Certification Home Page](#)
- Quality Assurance (214)**
 - [Quality Assurance Home Page](#)
 - [Program Operations](#)
 - [Quality Review Teams \(QRT\)](#)
 - [Rating Consistency Review](#)
 - [Site Visits](#)
 - [STAR](#)
- Business Management (215)**
 - [Business Management Home Page](#)
 - [Dashboard](#)
 - [Need Help?](#)
 - [Veterans Information Solution \(VIS\)](#)
 - [VETSNET](#)
 - [Awards](#)
 - [COVERS](#)
 - [MAP-D](#)
 - [Share](#)
 - [Other Guides](#)
 - [VETSNET Business Info Reports \(VBI\)](#)
 - [VETSNET Operations Reports \(VOR\)](#)
 - [Legacy Content Manager](#)
 - [VONAPP](#)
 - [Private Medical Record \(PMR\) Program](#)
- Mandatory Contract Exam Staff (217)**
 - [Mandatory Contract Exam Staff Home Page](#)
 - [What's New](#)
 - [MCES Site Visits](#)
 - [Publications](#)
 - [Quick Links](#)
 - [Frequently Asked Questions \(FAQs\)](#)
 - [VBMS Exam Management System Information](#)
- Disability Exam Quality & Program Mgt (218)**
 - [Disability Exam Quality & Program Management Home Page](#)
 - [Contract Exam Quality](#)
 - [Vendor Quality Audit](#)
 - [Exam Program Management](#)
 - [CAPRI](#)
 - [DBQ Switchboard](#)
 - [Index of DBQs by Disability](#)
- Miscellaneous**
 - [Calendar](#)
 - [VSCM Call Agendas](#)
 - [Directories:](#)
 - [Compensation Service Directory](#)
 - [Employment Opportunities](#)
 - [Voluntary Leave Transfer](#)
 - [Coordinator Lists](#)
 - [Publications](#)
 - [Fast Letters](#)
 - [Training Letters](#)
 - [M21-1 Adjudication Procedures Manual](#)
 - [M21-1 \(Archive\)](#)
 - [M21-3 - New Live Manual Website](#)
 - [M21-4 - New Live Manual Website](#)
 - [e-CFRs \(Parts 3, 4, 13, 14 & 20\)](#)
 - [Rate Tables](#)
 - [WARMS](#)



 **Compensation Service Intranet**

VA Intranet Home About VA Organizations Find a Facility Employee Resources Search

Compensation Service Intranet Home Page

Compensation Service Calendar

VA References

Medical References

Military References

DRO Issues

Computer Systems

Training Materials

PTSD Rating Job Aids

RATING JOB AIDS - VA REFERENCES & LINKS



Each image above the shelf opens. Just click on it.

VA References

[IPC Notebook](#) and [IPC Notebook User Guide](#).

[Letter Creator](#) and [Letter Creator User Guide](#).

[Exam Request Builder \(ERB\)](#) and [Exam Request Builder \(ERB\) Info](#)

If you have any questions about the Combinator, Hearing Loss Calculator, SMC, Evaluation Builder or Effective Date Builder tools listed below please contact the [DENT mailbox](#) with your inquiries.

[Combinator](#)

[Effective Date Builder, User Guide](#) and [Version Notes](#)

[Evaluation Builder, Version Notes, User Guide, Powerpoint](#) and the [Evaluation Builder Video](#)

[Hearing Loss Calculator](#) and its [User Guide](#)

[SMC calculator, Version Notes,](#) and [SMC User guide](#)

[Peripheral Nerve Evaluation Matrix](#)

[Appeal Satisfaction Notice](#)

[RVSR Assistant - RVSR Effective Dates](#)

[Index of VSC Managers' Conference Calls](#)

[Disability Examination Worksheets](#)

[Stressor Verification Site](#)

[Vietnam Era Navy Ship Agent Orange Exposure Development Site](#)

[Nehmer Training Guide](#)

[Blast Trauma Slide Presentation](#)

An Intranet [mustard gas](#) web page.

[Cardio Regulation Comparisons](#)



Compensation Service Intranet

[VA Intranet Home](#)

[About VA](#)

[Organizations](#)

[Find a Facility](#)

[Employee Resources](#)

[Compensation Service Intranet Home Page](#)

[Compensation Service Calendar](#)

[VA References](#)

[Medical References](#)

[Military References](#)

[DRO Issues](#)

[Computer Systems](#)

[Training Materials](#)

[PTSD Rating Job Aids](#)

RATING JOB AIDS - PTSD

Laws, Regulations and Policies	Court Cases, DADs and General Counsel Opinions	VBN Broadcasts, FAQs and Other Reference Materials
Helpful Website Links	Combat and Non-Combat Information	Personal Assault Information

Please contact the **webmaster** for any questions or suggestions regarding this site.

[C&P Service Internet](#) | [VBA Internet](#) | [VA Internet](#)

[Section 508 Accessibility](#) | [Intranet Privacy Policy](#) | [No Fear Act](#) | [Warning Notices](#)
[VA Intranet Home](#) | [VHA Intranet Home](#) | [VBA Intranet Home](#) | [NCA Intranet Home](#)
[VA Intranet Search](#)

Reviewed/Updated Date: January 16, 2018



Stakeholders Enterprise Portal (SEP)

www.sep.va.gov

Accredited VSOs can log in to SEP via the use of a PIV card.

Access to the SEP Dashboard to search for Veterans, review claim status, **payment history and access online forms.**

Dedicated Help Line for advocates.



ACCESS TO VHA ELECTRONIC HEALTH RECORDS

Use CAPRI to view veteran's electronic health records – separate access is required.

Log into the CAG using your PIV Card. Open a web browser and enter the url :

<http://vaww.vhadataportal.med.va.gov>

Click on data access and then Veterans Service Officers Access in the drop down menu.

Note: Instructions for requesting access are relevant to Attorneys and VSO's



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

Complete VA Form 10-0400 and submit to your local ISO contact.

Complete annual training requirements.



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

VA Form 10-0400 to Request Access

**Fax Cover Sheet to submit POA Forms to VHA Health Information Access for access to individual health records.
Make sure POA Form shows vet's SSN**

Additional information re: using CAPRI. CAPRI Icon located in folder on Citrix Store Front under Apps.

Additional training available on the Compensation and Pension Intranet Site



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

VISTA Sign-on


MISUSE OF THIS SYSTEM AND INFORMATION IN THIS SYSTEM IS A FEDERAL CRIME

NATIONAL VISTA SUPPORT (Including **VBA USERS**)
NATIONAL HELP DESK
8:00am-7:30pm Eastern Time, Monday-Friday 1-855-673-HELP (4357)

FORUM ACCESS AND VERIFY CODES ..1-855-673-4357 (8AM-7:30PM EASTERN)
FORUM TECHNICAL SUPPORT ..1-855-673-4357 (8AM-7:30PM EASTERN)

Verify codes have been implemented to require strong passwords. Passwords shall be at least eight characters in length, and contain three of the following four kinds of characters: letters (upper case and lower), numbers, and, characters that are neither letters nor numbers (like "#", "@" or "\$"). Samples would be 123ABC\$\$, ABC123#\$, or \$\$XYZ987.
NOTE: lower-case letters will be made upper-case.

You have reached the CLAIMS system, used for CAPRI authentication.

 Access Code: OK
Verify Code: Cancel
 Change Verify Code

Server: NCRA02 | Volume: ROU | UCI: VBA | Port: NLA0::569037771



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

CAPRI Connected To VISTA.KANSAS-CITY.MED.VA.GOV (S Volu... - □ X)

File Edit Tools Help

Other Facilities Visited [REDACTED] DOB: [REDACTED] ICN: [REDACTED]

C&P Exams | 7131 Request | Reports | Admin | Health Summaries | Clinical Documents | VistAWeb

Exam Requests:

Date Requested/Date Completed Sort Ascending ▾

NOV 9, 2015@12:24		NOV 29, 2015@14:11
APR 27, 2017@15:41		MAY 12, 2017@17:51

Add a New Request

Re-Print Final C&P Results | Status Inquiry | View Selected Request



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

CAPRI Connected To VISTA.KANSAS-CITY.MED.VA.GOV (S... Volume:ROU UC:KAN Port:/dev/null:13777)

File Edit Tools Help

Other Facilities Visited

DOB: 1... ICN: 1...

C&P Exams | 7131 Request | Reports | Admin | Health Summaries | Clinical Documents | VistAWeb

Report Builder

Current View: 100 Documents

FEB 20, 2018@12:00, EK-...
FEB 16, 2018@15:28, EK-...
FEB 15, 2018@09:53, EK-...
FEB 9, 2018@13:35, EK-A...
FEB 9, 2018@09:25, EK-M...
JAN 30, 2018@12:10, EK-...
JAN 24, 2018@12:50, EK-...
JAN 18, 2018@14:06, EK-...
JAN 16, 2018@15:00, EK-...
JAN 3, 2018@15:56, EK-F...
JAN 2, 2018@14:30, EK-C...
DEC 20, 2017@13:51, EK-...
DEC 12, 2017@09:19, EK-...
DEC 8, 2017@15:45, Add...
NOV 29, 2017@09:48, EK-...
DEC 4, 2017@11:37, EK-I...
DEC 4, 2017@11:31, EK-I...
NOV 30, 2017@15:39, EK-...
NOV 27, 2017@14:24, Ad...
NOV 16, 2017@10:47, EK-...
NOV 27, 2017@07:47, EK-...
NOV 15, 2017@14:42, ME...
NOV 13, 2017@16:45, EK-...
NOV 7, 2017@16:08, Add...
OCT 26, 2017@14:41, EK-...
NOV 7, 2017@10:05, Add...
OCT 26, 2017@13:37, EK-...
NOV 7, 2017@10:00, Add...
NOV 7, 2017@09:07, EK-I...
OCT 27, 2017@15:22, Ad...
OCT 17, 2017@08:41, EK-...
OCT 17, 2017@11:14, EK-...
OCT 17, 2017@10:30, EK-...
OCT 12, 2017@10:32, EK-...
OCT 12, 2017@08:44, EK-...
OCT 11, 2017@10:21, EK-...
OCT 6, 2017@15:47, EK-I...
SEP 26, 2017@11:21, EK-...
SEP 19, 2017@16:16, EK-...

LOCAL TITLE: EK-PHARMACY PRIMARY CARE
STANDARD TITLE: PHARMACY NOTE
DATE OF NOTE: ... ENTRY DATE: ...
AUTHOR: ... J EXP COSIGNER: ...
INSTITUTION: ...
DIVISION: ...
URGENCY: ... STATUS: COMPLETED

... presenting to clinic for ...

Team: ... PCP: ...

Last assessed in CDM: ...

HPI/consult: ...

S:
Chief complaint: Presents with NAD. Reports edema has improved in LE. Sick last week- chills, sinus congestion, no fever/cough. Feeling better now. Eats cheese in evening as snacks- sometimes crackers (x6-7). GI symptoms have resolved since stopping metformin. Previously took dapagliflozin with good results, tolerated well, stopped due to financial concerns.

Has not been going to the gym due to weather. Does have the interest but lacking the motivation currently.

Lifestyle:
Tobacco: Denies
EtOH: Rarely while watching sports, did drink more during summer when dealing with life changes/stress
Physical Activity: limited recently- likes to play volleyball, does attempt to go to gym

Divisions

Find: Search

1) Notes 2) Discharge Summaries 3) Consults 4) Vitals 5) Meds 6) Labs 7) Imaging 8) Diet 9) Nutritional Assessment 10) Order Summary 11) Procedures 12) Problem List



ACCESS TO ELECTRONIC HEALTH RECORDS CON'T

CAPRI Connected To VISTA.KANSAS-CITY.MED.VA.GOV (S... Volume:ROU UC:KAN Port:/dev/null:13777)

File Edit Tools Help

Other Facilities Visited

SSN# [REDACTED] DOB: [REDACTED] ICN: [REDACTED]

C&P Exams 7131 Request Reports Admin Health Summaries Clinical Documents VistAWeb

Back Forward Home Print

vistaWEB

Logoff

Progress Notes [REDACTED] medical record

This page uses pop-up windows.
[Click here for help on enabling pop-ups.](#)

EK-ADMINISTRATIVE	[REDACTED]	09/26/2017 11:21	[REDACTED]	TO-ADMINISTRATIVE N/C-X	Heartland West
EK-NUTRITION NOTE	[REDACTED]	09/19/2017 16:16	[REDACTED]	TO-NUTR IND CLINIC 2	Heartland West
EK-CONSULT PCT	[REDACTED]	09/19/2017 13:42	[REDACTED]	TO-BH-PTSD IND PSO SHARP NACK	Heartland West
EK-PSYCHOLOGY	[REDACTED]	09/11/2017 09:40	[REDACTED]	TO-ADMINISTRATIVE N/C-X	Heartland West
EK-NURSE PRACTITIONER MH	[REDACTED]	09/06/2017 12:58	[REDACTED]	ZZTO-BH MHC IND ROOKS NP	Heartland West
EK-NURSE PRACTITIONER PC	[REDACTED]	08/31/2017 11:30	[REDACTED]	ZZTO-PACT-RED TEAM 5	Heartland West
EK-NURSING CLINIC CHECK-IN	[REDACTED]	08/31/2017 11:11	[REDACTED]	ZZTO-PACT-RED TEAM 5	Heartland West
EK-PHYSICIAN DERMATOLOGY	[REDACTED]	08/31/2017 10:04	[REDACTED]	TO-DERM SCHERBENSKE	Heartland West
EK-NURSING CLINIC CHECK-IN	[REDACTED]	08/31/2017 09:54	[REDACTED]	TO-DERM SCHERBENSKE	Heartland West
EK-ADMINISTRATIVE	[REDACTED]	08/30/2017 15:24	[REDACTED]	TO-ADMINISTRATIVE N/C-X	Heartland West
WEIGHT MANAGEMENT/MOVE! OUTPATIENT INDIVIDUAL	[REDACTED]	08/09/2017 15:01	[REDACTED]	TO-NUTR IND CLINIC 2	Heartland West
EK-NURSING RN MH	[REDACTED]	08/08/2017 12:51	[REDACTED]	TO-ADMINISTRATIVE N/C-X	Heartland West
EK-NURSE PRACTITIONER MH	[REDACTED]	08/08/2017 10:08	[REDACTED]	ZZTO-BH MHC IND ROOKS NP	Heartland West
EK-DENTAL NOTE	[REDACTED]	07/26/2017 08:33	[REDACTED]	TO-DENTAL-HENRY	Heartland West
WEIGHT MANAGEMENT/MOVE! OUTPATIENT GROUP	[REDACTED]	07/06/2017 10:00	[REDACTED]	TO-MOVE-NUTR GRP	Heartland West

- ▶ VTA
- Sites
- Care Team
- Allergies*†
- Appointments
- Patient Information
- Visits/Admissions
- Dietetics
- Consults and Procedures†
- Consults (DoD Remote Data Only)
- Discharge Summaries†
- Laboratory †
- Anatomic Path Reports
- Medicine †
- Orders
- Outpatient Encounters/GAF
- Pharmacy †
- Problem List†
- Progress Notes†
- Other Notes
- Radiology †



DECISION READY CLAIM (DRC) DIRECT UPLOAD ACCESS

Guidance for getting access to the DRC process.

Access requires PIV card.

Completion of 12 training modules.

**DRCs are submitted through VA's Direct Upload Tool –
aka Dimensions 360 or Centralized Mail Portal (CMP)**

**Access will be granted to both the non-DRC Direct
Upload Tool,**

as well as the DRC portal within Direct Upload



SHARE SCREENS BASIC INFO

All Relationships: Share will now show the relationships that a person has on a re-designed All Relationships tab. We added additional fields to the Details portion to display CURRENT award inclusion information. Highlight the line and the Person Details section will populate with additional information.

The Grid section contains:

Name, File Number (a number will display here if the Person has another/different file number associated to them), Relationship, Award Indicator (Y = included in award, N = not currently included), Date of Birth, SSN, Date of Death and Gender.

The Detail section will display the following:

Line 1: Name of Person, SSN and Verification (of SSN)

Line 2: DOB, Participant ID number, Relationship Type, Begin Date (date the person was added to the record), End Date (date the person's relationship to the veteran ended)

Line 3: Awd Ind (Y = person included in the award, N = they are not included); Awd Type

Line 4: Award Begin Date, Award End Date, Reason

Line 5: Future Term Date, Reason

Line 6: POA (for the claimant whose details you are viewing), Fiduciary (for the claimant whose details you are viewing)

The screenshot shows a software window titled "Person Information - St. Petersburg". At the top, there are tabs for "Person", "Military", "Claims/Denials", "Award/Ratings", and "PreConvan Master Rod". The "Person" tab is active, showing fields for "File Nbr" (486 48 2157), "SSN" (486-48-2157), and "Name" (DISCHARGE, PRE).

Below this is a table titled "All Relationships" with columns: Name, File Number, Relationship, Award Ind, DOB, SSN, DDD, and Gender. The table contains three rows:

Name	File Number	Relationship	Award Ind	DOB	SSN	DDD	Gender
MRS		Spouse	Y	01/01/1951	548751321		
CHILDDONE		Child	Y	07/15/1990	178415458		
CHILD TWO		Child	Y	01/01/1993			
CHILDTHREE		Child	Y	01/01/2000			

Below the table is a "Person Details" section with fields for Name (CHILD TWO DISCHARGE), SSN, Verification, DOB (01/01/1993), PID (13363352), Relationship Type (Child), Begin Date (05/27/2008), End Date, Awd Ind (Y), Awd Type (CPL), Award Begin Date (02/01/2008), Award End Date, Reason (Eligible Minor Child), Future Term Date (01/01/2011), Reason (Turns 18), POA, and Fiduciary.

At the bottom, there are sections for "Claimant's Power of Attorney" and "Claimant's Fiduciary", each with fields for Name, Temp, Org Type, and Updated By, along with "History" buttons.

The status bar at the very bottom shows the date "05/28/2008", time "8:27 AM", and "Certification". There are also buttons for "Print Screen", "C&P Award-VETSNET", "Ready", and "Exit".



SHARE SCREEN S BASIC INFO - Continued

- The veteran's POA and Fiduciary will show at the bottom of the screen. If there is historical information of record, the POA History and the FID History buttons will be enabled.
- Share will present the current POA for the claimant on the All Relationships screen when it first comes up, and not in the history grid.
- All Relationships tab will no longer continue to display a spouse who is not part of the authorized award as if she were included. An 'End' date will be populated.
- The Military button tabs will display Insurance numbers, Total Active Service, as well as a new layout (and more information) for Retired, Readjustment, Separation and Severance payments.
- Military>Military Tour/Theater>Military Tour/Theater Data Grid. When multiple tours exist will now be in EOD Sequential Order
- Award Information: Share will now show the withholding (dollar) amount for converted cases.
- Share will show more accurate and complete information for Receivables (show Type, Description and Bal Amt), Deductions (Type Description, Deduction Amt, Balance Amt) and Proceeds (show Type, Description and Balance Amt.) on the Award Information screen.
- Share has modified the look of the Award Information Tab when the claim type is Clothing Allowance, Burial, or Medal of Honor benefits.
- New Tabs: Share now has a tab to display EVR information but as of this release this is not going to be populated.
- Share will now display the Income (and Exclusions), Expenses and Net Worth used in consideration on a VN award. PLEASE NOTE: ALTHOUGH THE SCREEN HAS SPACES FOR THE MAPR AND THE IVAP, NEITHER OF THESE WILL POPULATE IN THIS RELEASE.
- Rating Information: Share now has the severance pay percentage withholding in the Withholding Type and Withholding % columns.
- Share will show other rating decisions types on the Rating Information screen of Corporate Inquiry.
 - 1151 Denied
 - 1151 Granted
 - 38 USC 109(c) 109c
 - Active Psychosis
 - Chapter 17
 - Deferred
 - Not Service Connected
 - Pension
 - Service Connected
 - Voc Rehab Purposes
 - Willful Misconduct
- Claims/Denials: Share will display denials only when the entire claim is denied. Any partial denials will not appear here. NOTE: Pension denials are not ready for display as of this release.



COVERS FUNCTIONS

Functional Description

COVERS (Control of Veteran Records System) is a Microsoft Windows®-based client/server application using bar code technology to support *RO* and *RMC* folder activities, including requests, mail, search, and external transfers.

COVERS provides users with the following functions:

- Online access to the current location of any folder.
- The ability to request a Claim or *NOD* folder located at the RO.
- A history of folder movement.
- Online alerts for folder requests, mail or messages directed to the user.

How does COVERS work?

The primary function of COVERS is tracking the location of folders within an office. COVERS tracks the file number, name, power of attorney, and current location of each folder. The effective functioning of COVERS requires that the database accurately reflects the actual current physical location of the folder.

COVERS was designed as a "receipt-based" system. This means the COVERS database is updated each time a folder is received at a location. For example, if a folder is moved from the Files location to the Adjudication location, Adjudication must issue a COVERS "receive" transaction as soon as possible to update the database.



Folder Data

The COVERS-Display Folder Data screen displays information regarding the physical folder location of the veterans record. The screen displays the veteran information, current folder location, and BIRLS information.

The user may navigate to any other COVERS-Display screen by selecting the appropriate tab, or return to the Ready Screen by selecting the **Prev Screen** or **Main Menu** button.

For field details, see [Field Descriptions](#).

Covers - Display Folder Data
_ □ ×

Folder Data
History
Search
Transfer(s)
Corporate/BDN

KEEL, JOHN 500101519 C 01

File Number: Folder Type: Volume:

Last:

First: Suffix:

Middle:

SSN: POA:

Received At:

Confirmed At:

Special Code: Restricted Data

Permanent Transfer Request By:
None

Current Folder Location

Type	Vol	Sta	Loc	Trans	Spcl	Code	R
Claim	01	281	FILES				
Claim	02	281	FILES				

Folder has 2 Claim volumes.

BIRLS Information

Name:

POA: SSN:

Type	Curr	Transfer	Prior	In Trans	Loc	Ir
CLAIM	281	03/30/01				

Message Area:

281-UP
FILES
[Help](#)
[Act SO](#)
[Chg Loc](#)
[Qk Print](#)
[Exit](#)
07/19/2007
2:14 PM



End Product Codes

The Share Benefit Types for Claims Establishment are CPD (C&P death) and CPL (C&P Live). The end product code has been expanded to include an overall description of the claim, or category of claim that you are establishing. Note that certain end product codes (e.g. 120, 290) appear on the list multiple time, because several claim types have more than one allowed description in C&P processing.

For detail regarding each ECP, please see the WARMS manual at <http://vbaw.vba.va.gov/bl/21/publicat/Manuals/M214/AppC.htm>

END PRODUCT CODES

Benefit Claim Type Name	EPC	Live	Death	CH31
BDD-Initial 8+ Issues	010	X		
Initial Compensation 8+Issues	010	X		
Initial Comp 8+/Pension - Dual Claim	010	X		
PMC-Initial Comp 8+/Pension - Dual Claim	010	X		
Predischarge-Initial 8+ issues	010	X		
BDD-Supplemental	020	X		
Claim for Increase	020	X	X	
Helpless Child	020	X	X	
Incompetency Review - S/C	020	X	X	
PMC-Claim for Increase	020	X	X	
PMC-Helpless Child	020	X	X	
PMC-Incompetency Review - S/C	020	X	X	
PMC-Reopened Compensation	020	X	X	
PMC-Reopened S/C Death	020		X	
PMC-Special Monthly Compensation	020	X		
Predischarge-Supplemental	020	X		
Reopened Compensation	020	X		
Reopened S/C Death	020		X	
Special Monthly Compensation	020	X		
EVR	050	X	X	
PMC-EVR	050	X	X	
Cert to BVA	070	X	X	
PMC-Cert to BVA	070	X	X	
PMC-Supplemental Statement of the Case	070	X	X	
Supplemental Statement of the Case	070	X	X	
PMC-Vocational Rehabilitation Eligibility	095	X		X
Vocational Rehabilitation Eligibility	095	X		X
BDD-Initial	110	X		
Initial Live Comp/Pension	110	X		
Initial Live Comp < 8 issues	110	X		
PMC-Initial Live Comp/Pension	110	X		



END PRODUCT CODES

Election	150	X	X
Income Adjustment	150	X	X
Income-Reopened Claim	150	X	X
Net Worth	150	X	X
PMC-Election	150	X	X
PMC-Income Adjustment	150	X	X
PMC-Income - Reopened Claim	150	X	X
PMC-Net Worth	150	X	X
Income Verification Match	154	X	X
PMC-Income Verification Match	154	X	X
EVR Referral	155	X	X
PMC-EVR Referral	155	X	X
Burial/Plot/Headstone/Marker/Engraving	160		X
Burial Allowance	160		X
Plot Allowance	160		X
PMC-Burial Allowance	160		X
PMC-Burial/Plot/Headstone/Marker/Engraving	160		X
PMC-Plot Allowance	160		X
Accrued	165		X
PMC-Accrued	165		X
Appeal Action	170	X	X
PMC-Appeal Action	170	X	X
Grant of Benefits	172	X	X
PMC-Grant of Benefits	172	X	X
PMC-Statement of the Case	172	X	X
Statement of the Case	172	X	X
Formal Hearing by Other Than DRO	173	X	X
Informal Hearing by DRO	173	X	X
PMC-Formal Hearing by Other Than DRO	173	X	X
PMC-Informal Hearing by DRO	173	X	X
DRO Decision	174	X	X
Formal Hearing by DRO	174	X	X
PMC-DRO Decision	174	X	X
PMC-Formal Hearing by DRO	174	X	X
Initial Live Pension	180	X	
PMC-Initial Live Pension	180	X	
Initial Death Pension	190		X
PMC-Initial Death Pension	190		X
Automobile Allowance	290	X	
Bureau of SSI Requests	290	X	X



END PRODUCT CODES

Clothing Allowance	290	X		
Dental Treatment	290	X		
Disappearance of Veteran	290	X		
Eligibility Determination	290	X	X	
Fiduciary Adjustment	290	X	X	
Hospitalization Eligibility	290	X		
Incarceration Adjustment	290	X		
Insurance Eligibility	290	X		
LGY Eligibility	290	X	X	
Medal of Honor	290	X		
Military Pay in Lieu of Comp	290	X		
Outpatient Treatment Eligibility	290	X		
PMC-Automobile Allowance	290	X		
PMC-Bureau of SSI Requests	290	X	X	
PMC-Clothing Allowance	290	X		
PMC-Dental Treatment	290	X		
PMC-Disappearance of Veteran	290	X		
PMC-Eligibility Determination	290	X	X	
PMC-Fiduciary Adjustment	290	X	X	
PMC-Hospitalization Eligibility	290	X		
PMC-Incarceration Adjustment	290	X		
PMC-Initial Death Pension	290		X	
PMC-Insurance Eligibility	290	X		
PMC-LGY Eligibility	290	X	X	
PMC-Medal of Honor	290	X		
PMC-Military Pay in Lieu of Comp	290	X		
PMC-Outpatient Treatment Eligibility	290	X		
PMC-Pay Grade Verification	290		X	
PMC-Preference Certificate	290	X		
PMC-Renouncement	290	X		
PMC-Retired Pay Waiver/Election	290	X		
PMC-Return to Active Duty	290	X		
PMC-Special Home Adaptation Grant	290	X		
PMC-Specially Adapted Housing	290	X		



END PRODUC T CODES

PMC-Vehicular Adaptive Equipment	290	X		
Predischarge-LGY Determination	290	X		
Predischarge-Resumption of Compensation	290	X		
Preference Certificate	290	X		
Renouncement	290	X		
Retired Pay Waiver/Election	290	X		
Return to Active Duty	290	X		
Special Home Adaptation Grant	290	X		
Specially Adaptive Equipment	290	X		
Vehicular Adaptive Equipment	290	X		
COWC	293	X	X	
PMC-COWC	293	X	X	
PMC-Vocational Rehabilitation Determination	295	X		X
Vocational Rehabilitation Determination	295	X		X
PMC-Routine Future Exam	310	X		
Routine Future Exam	310	X		
Live Comp IU Match IVM	314	X		
PMC-Live Comp IU Match IVM	314	X		
PMC-Review Due to Hospitalization	320	X		
Review Due to Hospitalization	320	X		
PMC-Review	330	X	X	
Review	330	X	X	
Correspondence	400	X	X	
PMC-Correspondence	400	X	X	
PMC-Special Controlled Correspondence	500	X	X	
Special Controlled Correspondence	500	X	X	
FOIA/Privacy Act Request	510	X		
PMC-FOIA/Privacy Act Request	510	X	X	
PMC-Predetermination Notice	600	X		
Predetermination Notice	600	X		
PMC-Reviews - Rating Involved	680	X		
Reviews - Rating Involved	680	X		
PMC-Reviews - Rating Involved 2	682	X		
Reviews - Rating Involved 2	682	X		
PMC-Reviews - Rating Involved 3	683	X		
Reviews - Rating Involved 3	683	X		
PMC-Reviews - Rating Involved 4	684	X		



END PRODUCT CODES

Reviews - Rating Involved 4	684	X		
Reviews - Rating Involved 5	685	X		
PMC-Reviews - Authorization Only	690	X		
Reviews - Authorization Only	690	X		
PMC-Reviews - Authorization Only 2	692	X		
Reviews - Authorization Only 2	692	X		
PMC-Reviews - Authorization Only 3	693	X		
Reviews - Authorization Only 3	693	X		
Authorization Only 4	694	X	X	
PMC-Authorization Only 4	694	X	X	
PMC-Vocational Rehabilitation Tracking	707	X		X
Vocational Rehabilitation Tracking	707	X		X
PMC-Rvw/Ref/Other	930	X	X	
Rvw/Ref/Other	930	X	X	
Administrative Error	960	X		
PMC-Administrative Error	960		X	



Entitlement Codes

Entitlement Codes

Name	Code
Air Force Reserve Apprenticeship	832
Air Force Reserve Cooperative	872
Air Force Reserve Correspondence	842
Air Force Reserve Flight	862
Air Force Reserve Graduate	42
Air Force Reserve Junior College	62
Air Force Reserve On The Job Training	822
Air Force Reserve Undergraduate	52
Air Force Reserve Vocational/Technical	812
Air National Guard Apprenticeship	839
Air National Guard Cooperative	879
Air National Guard Correspondence	849
Air National Guard Flight	869
Air National Guard Graduate	49
Air National Guard Junior College	69
Air National Guard On The Job Training	829
Air National Guard Undergraduate	59
Air National Guard Vocational/Technical	819
Army National Guard Apprenticeship	838
Army National Guard Cooperative	878
Army National Guard Correspondence	848
Army National Guard Flight	868
Army National Guard Graduate	48
Army National Guard Junior College	68
Army National Guard On The Job Training	828
Army National Guard Undergraduate	58
Army National Guard Vocation/Technical	818
Army Reserve Apprenticeship	831
Army Reserve Cooperative	871
Army Reserve Correspondence	841
Army Reserve Flight	861
Army Reserve Graduate	41
Army Reserve Junior College	61
Army Reserve On The Job Training	821
Army Reserve Undergraduate	51
Army Reserve Vocational/Technical	811
Burial allowance - Indian War	80



Entitlement Codes

Payee Codes

Name	Code
Veteran	00
Spouse	10
C&P First Child	11
C&P Second Child	12
C&P Third Child	13
C&P Fourth Child	14
C&P Fifth Child	15
C&P Sixth Child	16
C&P Seventh Child	17
C&P Eighth Child	18
C&P Ninth Child	19
C&P Tenth Child	20
C&P Eleventh Child	21
C&P Twelfth Child	22
C&P Thirteenth Child	23
C&P Fourteenth Child	24
C&P Fifteenth Child	25
C&P Sixteenth Child	26
C&P Seventeenth Child	27
C&P Eighteenth Child	28
C&P Nineteenth Child	29
Consolidated Payee 1st group of children	31
Consolidated Payee 2nd group of children	32
Consolidated Payee 3rd group of children	33
Consolidated Payee 4th group of children	34
Consolidated Payee 5th group of children	35
Consolidated Payee 6th group of children	36
Consolidated Payee 7th group of children	37
Consolidated Payee 8th group of children	38
Consolidated Payee 9th group of children	39
CH35 First Child	41
CH35 Second Child	42
CH35 Third Child	43
CH35 Fourth Child	44
CH35 Fifth Child	45
CH35 Sixth Child	46



Flash Messages

Flash Message	Special Status User Type
\$250K Retro Review	FS
38 USC 1151	FS
Application for SAH Pending	FS
Attorney Fee	F
Automobile Adaptive Equipment Paid	FS
Automobile Allowance Paid	FS
BIRLS Shows Incompetent, Use Proper Procedures	FS
BVA Decision	F
Blind	F
Call C&P Service for Approval to Write DNA	F
Cal for Current mailing Address	F
CAVC Temp File	F
CH31 R&E Folder Retired	VS
CHAMPUS Entitlement Exists	FS
Claim Must Be Processed with Folder	F
Conversion Created Combined Evaluation for 1996	VS
Conversion Created Combined Evaluation for 1997	VS
Conversion Created Combined Evaluation for 1998	VS
Conversion Created Combined Evaluation for 1999	VS
Conversion Created Combined Evaluation for 2000	VS
Conversion Created Combined Evaluation for 2001	VS
Conversion Created Combined Evaluation for 2002	VS
Conversion Created Combined Evaluation for 2003	VS
Conversion Created Combined Evaluation for 2004	VS
Conversion Created Combined Evaluation for 2005	VS
Conversion Created Combined Evaluation for 2006	VS
Conversion Created Combined Evaluation for 2007	VS
Conversion Created Combined Evaluation Not RBA	VS
Conversion Created Combined Evaluation Pre-1996	VS
Committee on Waiver Case	F
Compensation Under 1925 Rating Schedule	FS
Congressional	F
Converted Retired Pay Involved	VS
Converted Spouse Matched Different SSN & Name/DOB	VS
Converted Spouse Matched on Name/DOB But Not SSN	VS
Converted Spouse Matched on Name/DOB - Overlaid SSN	VS
Copy VAF 21-526 Before Return to Vet for Sign	F

Entitlement Codes



Beneficiary Name Screen

Beneficiary Name screen displays information about current and alternate names of beneficiaries. The user may perform the following commands on this screen:

- Add a name
- Delete a name
- Change a name
- Correct a name

The user may return to the Ready screen or Selection screen by selecting the **Ready** or **Selection** button. The Beneficiary Name screen may be viewed by selecting the *Beneficiary Information* tab.

For field details, see [Field Descriptions](#).

BENEFICIARY NAME FOR FILE

The screenshot shows a software window titled "BIRLS Beneficiary Name Information 281 Austin SDC" with a menu bar containing "File" and "Help". The window is divided into several sections:

- Information Entered:** Contains fields for "File Number" (120220007), "Payee" (14), and "Name". A "Message" field is located below.
- Beneficiary Information:** A tabbed section with a sub-tab for "Beneficiary Name".
- Name Action:** Includes radio buttons for "Add", "Delete", "Change (Retains Old and New Name)", and "Correct (Changes Old Name)". A "CLEAR" button is also present.
- Current Name:** A table with columns for "First Name", "Middle Name", "Last Name", and "Suffix". The first row contains "JACK" and "FROST".
- Alternate Name:** A similar table with empty rows.
- Update Name:** Fields for "First Name", "Middle Name", "Last Name", and "Suffix".

At the bottom of the window, there is a status bar with the date "12/11/2007", time "7:35 AM", and the word "Certification". Buttons for "Print", "Ready", and "Exit" are also visible.



PENDING ISSUE FILE STATUS ADDRESS, DEPENDENTS SCREEN

101 Screen

The 101 screen is used to establish controls for pending claims and appeals.

On this screen, a Pending Issue may be updated including address changes, contact information and Power of Attorney. Access to the dependent screen is available through the **Dependents** button located on this screen. The **View 6x20 Address**, **View Current BDN Address**, **Update and PMC**, **VID**, and **Create Establishment** buttons may be available on the 101 screen.

The user may return to the Ready or Selection screen by selecting the **Ready** or **Exit** button.

For field details, see [Field Descriptions](#).

[101 Pending Issue/Corporate Control Establishment](#)

[101 Pending Issue/Corporate Control Establishment viewing 6x20 Address](#)

[101 Pending Issue/Corporate Control Establishment viewing Current BDN Address](#)

[101 Pending Issue/Corporate Control Establishment viewing Fiduciary](#)

The screenshot shows a software window titled "101 Pending Issue / Corporate Control Establishment". The interface is divided into several sections:

- Data Entered:** Fields for File Number (500-10-1019), Veteran SSN (500-10-1019), and Veteran Name (JOHN ALFRED).
- Benefit Type:** CPL - Compensation and Pension Live.
- Payee:** 00 - Veteran.
- Claim Type:** 010 - Initial Compensation 8+ Issues.
- Incremental:** 1.
- Fiduciary:** A checkbox that is currently unchecked.
- Principal Guardianship Folder Location:** An empty text field.
- Veteran/Claimant:** Radio buttons for Person (selected) and Organization. Fields for Title, First (JOHN), Middle, Last (ALFRED), and Suffix.
- Domestic/International/Overseas Military:** Radio buttons, with Domestic selected.
- Address:** Address 1 (10 DOWNING ST), Address 2 (CELL B), Address 3, City (AUSTIN), State (TX), and Zip Code (78744).
- Date of Claim:** A date field.
- Disposition:** A dropdown menu set to MAPD.
- Suspense Date:** A date field.
- Section/Unit No.:** A text field.
- Folder With Claim:** A checkbox.
- Future Reason:** A dropdown menu.
- Claimant SSN:** A text field.
- Bene Birth Date:** A date field.
- Power of Attorney:** A dropdown menu.
- POA Code Sort:** Radio buttons for Alpha and Numeric (selected).
- GW Registry Permit:** A dropdown menu.
- Suppress Ack Letter:** A checkbox.
- Special Issue Case:** A checkbox.
- PCGL:** A checkbox.
- DayTime:** A time field.
- Nighttime:** A time field.
- In-take Site:** A dropdown menu.

At the bottom of the window, there are several buttons: "View 6x20 Address", "View Current BDN Address", "Dependents", "Print Screen", "Update and PMC", "VID", "Create Establishment", "Ready", and "Exit". The status bar at the very bottom shows the date "07/19/2007", time "4:00 PM", and the user "Development".



General Information

The General Information screen on the Corporate Inquiry displays information from the Corporate database about the veteran, payee, diaries, payment addresses, and pay status. Address information for the C&P award will be displayed on this screen.

When the Corporate Inquiry process is selected from the Ready Screen, all of the fields are protected from user entry.

The General Information screen is displayed after accessing Corporate Inquiry command through the **Ready Screen** or the Selection screen.

For field details, see [Field Descriptions](#).

[Mailing Address History](#)

[Postal Payment Address History](#)

**VERIFY
ADDRESS
FIDUCIARY
INCOME/
NET
WORTH**

Corporate Award and Rating Data																							
Person		Military		Claims/ Denials		Award/ Ratings		PreConvsn Master Rcd		File Nbr 500 10 1519	Name CLAIMANT, ANOTHER												
General Information			Award Information			Rating Information			Additional Rating Decisions		EVR Information		Income/Expenses/ Net Worth										
Veteran Name CLAIMANT, ANOTHER Sex <input type="checkbox"/> SSN 500-10-1519 DOB <input type="text"/> DOD 03/03/2001 Branch Coast Guard EOD 03/03/1949 Add'l Service Ind <input type="checkbox"/> N GW Registry Ind <input type="checkbox"/> RAD 03/03/1969 Desert Shield Ind <input type="checkbox"/> FDIB Bal <input type="text"/> PFOP Bal <input type="text"/>						Payee Name <input type="text"/> Benefit Type Compensation/Pension Live Payee 900 SSN 50-01-0151 DOB <input type="text"/> Sex <input type="checkbox"/>																	
Pay Status <input type="text"/> Current Mthly Rate <input type="text"/> Paid Thru Date <input type="text"/> Converted Case Ind <input type="checkbox"/> N FID Category Fiduciary Cmpncy Decn Incompetent PGF Location 310 - Philadelphia SOJ <input type="text"/> Nursing Home <input type="checkbox"/> Name <input type="text"/> N PDA 00F - IRVING M. SOLOTOFF						Flash Messages <input type="text"/> Diaries <table border="1"> <thead> <tr> <th>Date</th> <th>Diary Reason</th> <th>Description</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td></tr> </tbody> </table> Clothing Allowance Type <input type="text"/>						Date	Diary Reason	Description									
Date	Diary Reason	Description																					
Address Type		Address (Click Grid To View Formatted Address)				Effective		Updated By		Mailing Address History													
Begin Date		End Date		Treas Seq #		Acct Type		Acct Number		Route Number		Updated By		Payment Address History									
02/25/2009		7:55 AM		Development		Print		Ready		Exit													



Claim Status (P01)

The Pending Issue File (PIF) Claim Status (P01) screen displays information for a PIF claim for a veteran.

When the PIF Inquiry process is selected from the Ready Screen, all of the fields are protected from user entry. If PIF Change (PCHG) is selected from the Ready Screen, the 101 Pending Issue/Corporate Control Change screen permits the update of existing or missing data.

The user may view PIF screens by selecting the tabs for Claim Status, Rating Data, Dependency, Veteran Income Report, Disability/Death, C & P Disallowance, and Predetermination Notice.

The PIF Claim Status (P01) screen is displayed after the **Ready Screen** or the Selection screen.

For field details, see [Field Descriptions](#).

PENDING ISSUE FILE STATUS SCREEN

Pending Issue File Data 281 Austin SDC Process is: Search All In List

File Help

Selection
File Number 120 62 0007 Payee 00 Benefit CH31 Claim Type 707 - Vocational Rehabilitation Tracking Name J DRAKE

Claim Status (P01) Rating Data (301) Dependency (304) Veteran Income Report (306) 403 - 498

Veteran Stub J DRAKE Address
Payee Stub J DRAKE JAKE DRAKE
Power Of Attorney 007-THE RETIRED ENLISTED ASSOCIATION 100 SMITHY WIMBERLEY TX 78676

Benefit Type CH31
Claim Date 04/01/2007
Suspense Date 05/31/2007
Section/Unit 1234
Claim Jurisdiction 328 Chicago
Claim Location 07/30/2007 MAP-D
Folder Location OTHER FOLDER DELAY
Employee Number 4896
Employee Station 328
Employee Name SLIVA, TERESA

Claim History

Station	Date	Status	Who
328	05/01/2007	ESTABLISHMENT	4896
328	05/01/2007	MAP-D	4896

ISSUE WAS CREATED BY SHARE PROCESSING -C&P Award-VETSNET

12/13/2007 10:54 AM PCGL Covers Inquiry Print Screen Ready Exit



VA Pulse – Networking

- Following
- Group Member
- Owned Groups
- Recently Viewed
- Recommended
- All

Sort by latest activity: newest first Type to filter by text

+ Add filter

Professional Development

Followers 1507 Members 987

Latest activity: 3/29/18

The VBMS Corner

Followers 377 Members 249

Latest activity: 3/29/18

VHA Hotline Conference Call

Followers 1375 Members 1144

Latest activity: 3/29/18

National Work Queue

Followers 520 Members 305

Standard Claims and Ap...

Followers 501 Members 377

M21-1 Feedback

Followers 751 Members 552

VATAS

Followers 80 Members 57

Rapid Deployment Team

Followers 159 Members 86

Compensation and Pension

Followers 109 Members 69



VA Pulse – Training

THE BEAT



Darlene Richardson in VA History
4 hours ago



The Patriotic Legacy of Native American Women

The Patriotic Legacy of Native American Women by Darlene Richardson, Historian, Veterans Health Administration, March 28, 2018 The contributions of women, in general, and Native American women, in particular, have long been overlooked, misrepresented, or omitted altogether from the narrative of American history until recent years.

3 0



Haley Hoffman in IT Workforce Development
8 hours ago

New Cyber You!

What are YOU going to do to be more safe online?



4 1

Upcoming Trainings

Introduction to VA Pulse

- Friday, March 23 at 1pm ET/10am PT - [Click here to register](#)

Intermediate Training

- Monday, March 19 at 1pm ET/10am PT - [Click here to register](#)

Advanced Training: Tiles & Pages

- Friday, March 30 at 2pm ET/11am PT - [Click here to register](#)

Advanced Training: Widgets & Overview

- Monday, March 12 at 12pm ET/9am PT - [Click here to register](#)

Office Hours

- Tuesdays: 1pm - 2pm ET/10am - 11am PT
- Thursdays: 3pm - 4pm ET/12pm - 1pm PT

PULSE CENTRAL

Training Center

Pulse 101

Pulse Feedback

Help Desk



VA Pulse – Trending Topics

THE BEAT



Brady Bautch in VA WIN
9 hours ago

Featured Recipe: Curried Split Pea Soup



Let the curry warm you up on a cold March day in a soup that's fat free.
Yield: 8 servings
Ingredients: 1 Tbsp Canola oil 1 Large onion, chopped 2

Tbsp Grated fresh frozen gingers 2 stalks Celery, chopped 1.5 lb Calabaza (or other winter) squash, peeled and cut into 1" chunks 2 cup Yellow split peas (or green) (pick

6 2

INNOVATION@VA



Jorge Ferrer in VHA INNOVATION PROGRAM
5 hours ago

VA Innovation VSA Vista.js

0 0

TOP & TRENDING



Tamerla Kendall in Kendall Tamerla
23 hours ago



Meet Ronny Jackson, the White House doctor who gave Trump a

VHA



Julia Lynch in VHA Modernization Idea Forum
2 hours ago

Dental Handpiece Holder - SPS Assistive Tool

Only Sterile Processing Service personnel will understand... Every day in the VA, SPS decontaminate, lubricate and sterilize dental handpieces. Many times, based on the inherent qualities of the dental handpieces reprocessing requirements with the lubricant and the steam sterilization requirements, the handpieces will leak lubricant causing

0 0

VBA



Matt Handley in M21-1 Feedback
48 minutes ago

Bad Links in M21-1, Part IV, Subpart ii, Chapter 1, Section D - Claims for Service Connection (SC) for Post-Traumatic Stress Disorder (PTSD) - 2018-03-29 17:21:15

Title Bad Links in M21-1, Part IV, Subpart ii, Chapter 1, Section D - Claims for Service Connection (SC) for Post-Traumatic Stress Disorder (PTSD) Please identify the manual reference, down to the block level, if possible (ex. III.ii.2.B.1.g) that pertains to your inquiry, as well as any other guidance you referenced. Article: M21-1, Part IV,

0 0

Read the latest VA Pulse news on The Beat.

TRENDING CONTENT

Meet Ronny Jackson, the White House doctor who gave Trump a glowing physical and was just named secretary of Veteran Affairs
Tamerla Kendall 23 hours ago

29 March 2018 Veterans Affairs Media Summary and News Clips
Lucas Tickner 11 hours ago

9 Things That Make Good Employees Quit: What other mistakes cause great employees to leave? Please share your thoughts in the comments section below as I learn just as much from you as you do from me.
William Laurento 2 years ago

How long does it take to crush a federal employee?
Joseph Cognetti 7 months ago

E.O. & HIRING PRACTICES
T. MURRAY 2 years ago

The Under Secretary for Health (USH) Announces Third Shark Tank Competition Winners
Andrea Ippolito 8 months ago

MESSAGE FROM THE CHIEF OF STAFF
Hugh Scott 17 hours ago



VA Pulse Inside VBMS Group Content



The VBMS Corner

Following in 1 stream Leave group

CATEGORIES CLEAR SELECTED

- Defects and Work Around Corner
- Superusers Corner
- Tips & Tricks Corner
- VBMS Enhancement Corner**
clear selected

- ACTIONS
- Start a discussion
 - Upload a file
 - Write a document
 - Write a blog post
 - Create a poll
 - Create a video
 - Create an idea
 - Create an event

VIEW THE BLOG
The VBMS Corner

All Content (43) Filter by action: None Filter by shared content

Type to filter by text Filter by tag Sort by latest activity: newest first

How does VBMS tell me this: "Last tracked item was closed in VBMS but C...

How does VBMS tell me this as a permanent note: "Last tracked item was closed in VBMS but Claim [INSERT#] was not moved out of OPEN status. Reason: An exception tracked item was closed on today's calendar day."? ...

last modified by Christopher De La Torre

ENAD Workspace defect or intended functionality loss?

With regards to the Enhanced Non-Permanent Award Display or ENAD, is it intended for the Generate Letter section not to include the same functionality as the normal generate letter section outside of the ENAD workspac...

last modified by Kyle Beesley

VBMS Eval Builder: NUMEROUS calculator suggestions for an intuitively explicit medic...

VBMS Eval Builder: NUMEROUS calculator suggestions for an intuitively explicit medical condition. When using the VBMS Eval Builder... Why does the VBMS Eval Builder provide numerous UNRELATED c...

last modified by Frankmell Gamboa

VBMS-R update: Amputation Rule error

Several users at our office have been running into a problem when trying to generate the Decision Document, an error appears under Amputation Rule and we can't proceed. This appears to be tied to a bilateral fac...

last modified by Vince Hancock

Can someone tell me what the Package Manager is within VBMS and how to use it?

I am creating letters and I see this Package Manager. I don't know what this is or how to use it. Can you explain.

last modified by Dawn Snider

Is there a way to individually adjust the column width in the VBMS Work Queue?

Hi, Is there a way to individually adjust the column width for each column in the VBMS Work Queue? At the moment, the Date of Claim and "check box" take so much space unnecessarily, while the columns E...

last modified by Frankmell Gamboa

VBMS Enhancement Requests: 1) Viewing notes: MAPD v. VBMS; and 2) Viewing SC/NS...

Summary of recommendations: 1) Please compare how the layout of notes is presented in MAPD versus VBMS (see fig. A). In MAPD, there is the option to see the ENTIRE notes without having to select ot...

created by Frankmell Gamboa

Apportionment Claims for payees 11, 12, etc

VBMS has been upgraded to allow the establishment of non-payee 00 claims in VBMS. However, whenever we establish an apportionment claim for minor children under payees 11, 12, 13, etc, VBMS does not allow us to ...

last modified by Shaun Ryeshar



There are a number of resources for VSOs in the VSO Corner (https://vbaw.vba.va.gov/VBMS/vso_corner.asp).

The User Guide (last link on the page) does include VBME release dates and revision history.

VBALetter 20-16-08 – Internal Systems Access for Claimant and Appellant Representatives

VBMS Job Aid – Navigating to the Efolder

Helpful Tech Tips with VA remote and VBMS Access Issues

VBMS Glossary – Release 14.0 User Guide

VSO CAPRI Access – Tips to navigate to find records, exams, other facilities visited, printing progress notes, search functions

FAX Cover Sheet – VHA Information Access – VA Form 10-0400

Change Management Agents – DRC Access and Guidance – Dated Feb 20 2018 DRC Fax Cover Sheet

Memorandum VA Information Security Rules of Behavior – Dated Apr 5 2017

TRIP Portal Training – October 24, 2017

Department of VA Office of IT (IT and Security Requirements for VSOs) November 2016

How to Guide – Request (VPN) CAG Printing from your network connection

How to save documents to your local computer handout

Remote Acces to VBMS Handout

**RESOURCES I
CAN SEND TO
YOU FROM
REQUEST**



Thanks You.

Any questions, please see me later or

Use my contact info anytime below;

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